

RESPONSE

OCCUPATIONAL HEALTH



OCCUPATIONAL HEALTH MSK SERVICES FOR FURNITURE DISTRIBUTION

SUPPORTING YOUR WORKFORCE FOR MAXIMUM SAFETY & PRODUCTIVITY

Why MSK Services Matter for Furniture Distribution Employees

At Response Occupational Health, we specialise in helping furniture distribution companies foster healthier, more productive teams. We understand the unique challenges your workforce faces – whether it's heavy lifting, long hours on the road, navigating tight spaces, or the physical demands of office-based roles. Our goal is to help your team stay healthy, productive, and efficient, enabling your business to thrive.

The Impact of Health on Furniture Distribution

Furniture distribution involves a variety of physical demands, including:

- **Manual Handling Risks:** Lifting, carrying, and standing for long periods.
- **Delivery Hazards:** Navigating stairs, tight doorways, and obstacles at client properties.
- **Sedentary Office Working:** Sustained static postures, poor office ergonomics and DSE (Display Screen Equipment) set-up.

These challenges can lead to injuries, absenteeism, presenteeism, and low morale – impacting your bottom line and overall productivity.

Proven Results: Client Success Stories

- **£3 million saved** over five years with reduced MSK-related absences.
- **Absenteeism dropped from 15% to 7%.**
- **Employee turnover decreased by 20%.**
- **Staff morale has significantly improved**, reflected in an outstanding average score of 24.9/25 on Patient Satisfaction surveys and an impressive average Net Promoter Score (NPS) of 9.9.

“ Partnering with Response Occupational Health was a game changer. Over five years, we saved £3 million in lost productivity. Musculoskeletal-related absences dropped from 15% to 7%, and employee turnover decreased by 20%. Their services transformed our business – improving efficiency, employee health and profitability. ”

– **Sofa Delivery Company (SDC)**



THE SOFA DELIVERY CO
Installation Experts

“ At ScS we identified an opportunity to provide better physical care for our colleagues who undertake heavy manual handling work in our distribution centres on a daily basis. The feedback received from staff who have attended one of these clinics has been widely positive and has had a positive influence on staff morale with many requesting repeat bookings. The treatment and advice available has been of a high standard and has been highly recommended by those who have attended. ”

– **Sofa and Carpet Specialists (ScS)**

ScS
Helping create the
home you love

Our Comprehensive Occupational Health MSK Solutions

We offer a tailored range of services designed to meet the specific needs of your business:

- **On-Site Physio Clinics:** Access physiotherapy assessments and treatments right at your workplace, ensuring targeted care for your team.
- **Remote Physio Assessments:** Get expert advice via telephone and video call, with follow-up in-person appointments when needed.
- **Return-to-Work Programs:** Structured programs to help injured employees return to work safely and effectively.
- **Ergonomic Assessments:** We optimise workstations and manual handling processes to reduce physical strain and prevent injury.
- **Injury Prevention Programs:** Tailored exercise and advice programs to keep your employees physically fit for their roles.
- **Pre-Employment Health Screening:** Ensure new hires are fit and healthy for the physical demands of your roles.



91,000 workers suffered work-related ill health in 2023 (HSE)



40% of these cases were musculoskeletal (MSK) problems - directly impacting productivity

Did You Know



Workplace injuries cost UK businesses **over £10 billion** annually in lost workdays and healthcare costs

How Our Services Benefit Your Business

Investing in the health of your employees brings measurable business improvements:

- **Reduced Absenteeism:** Fewer injuries = fewer missed workdays.
- **Enhanced Employee Morale & Retention:** Healthier, happier employees are more likely to stay.
- **Increased Productivity:** A fitter workforce is a more efficient workforce.
- **Cost Savings:** Lower insurance premiums and recruitment costs.
- **Compliance:** Easily meet health and safety regulations.

Build a Healthier, Happier Team!

Call **0800 999 7055** or email **Richard Carter** at rcarter@responseoh.com to discover how our tailored MSK services can boost your team's health and help your business success.

Get in Touch for a Healthier Workforce!

Let us help you create a healthier,
more productive workforce today.



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